UTIL	ITY PAT	ENT APPL	ICATION	TRAN	SMITT	'AL
	time.	Sant Comment		353	3	
	(New Nonpro	visional Applica	tions Under .	37 CFR §	1.53(b))	, .

Atty. Docket 09710-1111

Client Docket UUN-99-002-C1

TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is the patent application of () application identifier or (X) first named inventor, <u>Jedrick J. WELDON</u>, entitled <u>METHOD</u>, <u>COMPUTER PROGRAM PRODUCT</u>, <u>AND APPARATUS FOR COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A COMMUNICATION NETWORK</u>, for a(n):

TIGITED LIVE OF	TITIBITED IN A COMMONI	CATION NETWO	<u>KK</u> , 101 a(11).		
() Original Patent Application.					
 (X) Continuing Application (prior application not abandoned): (X) Continuation () Divisional () Continuation-in-part (CIP) of prior application No: 09/469,507 Filed on: 12/22/1999. (X) A statement claiming priority under 35 USC § 120 has been added to the specification. 					
Enclosed are:					
Enclosed are: (X) Specification; _25_ Total Pages. (X) Drawing(s); _6_ Total Sheets. (X) Oath or Declaration: () A Newly Executed Declaration and Power of Attorney:					
		CLAIMS A	AS FILED		
FOR	NO. FILED	NO. EXT	RA	RATE	FEE
Total Claims Independent Cla	nims 23	3		\$18.00	\$ 54.00
	dent Claims (if applicable)	2	<u>-</u>	\$84.00	\$ 168.00
Assignment Rec		- ***	11		\$0.00 \$0.00
Basic Filing Fee					\$740.00
Ψ/-					\$ 962.00
Charge \$ to Deposit Account pursuant to 37 CFR § 1.25. At any time during the pendency of this application, please charge any fees required or credit any overpayment to this Deposit Account. I hereby certify that this is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated below and is addressed to: Assistant Commissioner for Patents Box Patent Application Washington, D.C. 20231 Bursuant to 37 CFR § 1.25. At any time during the pendency of this application at the pendency of this application, please charge any fees required or credit any overpayment to this Deposit Account. Respectfully submitted, Phouphahomketh Ditthavong Reg. No.44658 Date: // 9 0 1					osit Account.
By: Typed Name: Phouphanomketh Ditthavong Express Mail Label No.: Date of Deposit:			Technolo 1133 19 TH	COM, Inc. gy Law Department ST, NW GTON, DC 20036	

Approved for use through 10/31/2002. OMB 0651-0032
Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE
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FEE TRANSMITTAL for FY 2001

Patent fees are subject to annual revision.

TOTAL AMOUNT OF PAYMENT

(\$) 962.00

Complete if Known			
Application Number	Not yet assigned		
Filing Date	November 9, 2001		
First Named Inventor	Weldon, et al.		
Examiner Name			
Group/Art Unit			
Attomey Docket No.	09710-1111		

METHOD OF PAYMENT (check one)	FEE CALCULATION (continued)					
The Commissioner is hereby authorized to charge indicated	3. A	DDITIO	ONAL			
fees and credit any overpayments to:	Large E	Entity :	Small E	intity	Fee Description	Fee Paid
Deposit	Fee Code	Fee (\$)	Fee Code	Fee (\$)	•	
Account Number	105	130	205	65	Surcharge – late filing fee or oath	
	127	50	227	25	Surcharge – late provisional filing fee or	——
Deposit		***			cover sheet.	
Account Name	139	130	139	130	Non-English specification	
Charge Any Additional Fee Required	147	2,520	147	2,520	For filing a request for reexamination	
Under 37 CFR 1.16 and 1 17		,		-,-		
2. Payment Enclosed:	112	920*	112	920*	Requesting publication of SIR prior to Examiner action	
Check Card Other	113	1,840*	113	1,840*	Requesting publication of SIR after Examiner action	
FEE CALCULATION	115	110	215	55	Extension for reply within first month	
1. BASIC FILING FEE	116	400	216	200	Extension for reply within second month	
Large Entity Small Entity	117	920	217	460	Extension for reply within third month	
Fee Fee Fee Fee Description	118	1,440	218	720	Extension for reply within fourth month	
To late	128	1.960	228	980		
101 740 201 370 Utility filing fee 740.00	119	320	220	160	Extension for reply within fifth month	
107 510 207 255 Plant filing fee	120	320	219	160	Notice of Appeal	
108 740 208 370 Reissue filing fee	121	280	221	140	Filing a brief in support of an appeal Request for oral hearing	
114 160 214 80 Provisional filing fee	138	1,510	138	1,510	Petition to institute a public use proceeding	
100 at 1 00 1 100 to 1 ming 100	140	110	240	55	Petition to institute a public use proceeding Petition to revive – unavoidable	
SUBTOTAL (1) (\$) 740.00	141	1,280	241	640	Petition to revive – unintentional	
2. EXTRA CLAIM FEES	142	1,280	242	640	Utility Issue fee (or reissue)	
Fee from Extra Claims Below Fee Paid	143	460	243	230	Design issue fee	
Total Claims 23 $-20**=$ 3 \times $18 = 54.00$	144	620	244	310	Plant issue fee	
Independent Claims 5 - 3**= 2 X 84 = 168.00	122	130	122	130	Petitions to the Commissioner	
Multiple Dependent =	123	50	123	50	Petitions related to provisional applications	
**or number previously paid, if greater; For Reissues, see below	126	180	126	180	Submission of information Disclosure Stmt	
Large Entity Small Entity Fee Fee Fee Fee Fee Fee Description	581	40	581	40	Recording each patent assignment per	
Code (\$) Code (\$) 103 18 203 9 Claims in excess of 20	146	740	240	270	property (times number of properties)	
100	146	740	246	370	Filing a submission after final rejection (37 CFR § 1.129(a))	
102 84 202 42 Independent claims in excess of 3	149	740	249	370	For each additional invention to be examined (37 CFR § 1.129(b))	
104 280 204 140 Multiple dependent daım, if not paid						
109 80 209 40 **Reissue independent claims over original patent		e (specif	ý)			
110 18 210 9 **Reissue claims in excess of 20 and over original patent	Other fe	e (specif	y)			
SUBTOTAL (2) (\$) 222.00	*Reduce	ed by Bas	sic Filina	o Fee Pa	aid SUBTOTAL (3) (\$) 0.00	

SUBMITTED BY			Complete (if a	policable)
Name (Print/Type)	Phouphanomketh Ditthavong	Registration No. (Attorney/Agent) 44658	Telephone	(703) 425-8508
Signature	IR puth 1 3		Date	11/9/01

WARNING: 'Information on this form may become' public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

PTO/SB/35 (11-00)
Approved for use through 10/31/2002. OMB 0651-0031
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REQUEST AND CERTIFICATION UNDER 35 U.S.C. 122(b)(2)(B)(i)

	a valid of the first territory and the second of the secon					
	First Named Inventor		Weldon, et al.			
PRODUCT, COLLECTIN AGREEMEN		PRODUCT, COLLECTIN AGREEMEN	COMPUTER PROGRAM AND APPARATUS FOR NG SERVICE LEVEL NT STATISTICS IN A CATION NETWORK			
	Atty Docket Number		09710-1111			

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

// /0 /0 | Date

Phouphanomketh Ditthavong

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant **must** notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).**

Burden Hour Statement: This collection of information is required by 37 CFR 1.213(a). The information is used by the public to request that an application not be published under 35 U.S.C. 122(b) (and the PTO to process that request). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14 This form is estimated to take 6 minutes to complete. This time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Jedrick J. WELDON et al. Serial No.: Not yet assigned Group Art Unit: Filed: November 9, 2001 Examiner: Attorney Docket No.: 09710-1111 Client Docket No.: UUN-99-002-C1 For: METHOD, COMPUTER PROGRAM PRODUCT, AND APPARATUS FOR COLLECTING SERVICE LEVEL AGREEMENT STATISTICS IN A COMMUNICATION NETWORK **Assistant Commissioner for Patents** Washington, D.C. 20231 DRAWING TRANSMITTAL LETTER Sir: Enclosed herewith please find: sheets of redlined drawings, which indicate proposed changes to the drawings. Upon approval of these proposed changes, formal drawings will be submitted. sheets of corrected formal drawings, as required by the Notice of Patent Drawings Objection (PTO-948). sheets of formal drawings. Please substitute these formal drawings for the 6 informal drawings originally filed. Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added. I hereby certify that this correspondence is being deposited with the Respectfully Submitted, United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. DITTHAVONG & CARLSON, P.C. Date of Deposit: Typed Name: Phouphanomketh Ditthavong Attorney/Agent for Applicant(s) Signature:

Reg. No. 44658

Date: November 9, 2001

Telephone No.: (703) 425-8508